

X-Tenda Coat™ Warranty and Specification Revisions
March 22, 2016

To: Versico Authorized Contractors

Effective immediately, Versico Roofing Systems' X-Tenda Coat Limited System Warranties will only be available for applications over Versico's EPDM, TPO, and PVC membranes. X-Tenda Coat Limited Material Warranties are available for applications over metal, modified bitumen, smooth BUR, and single-ply membranes manufactured by others. Versico's specifications and product literature have been revised to reflect this change.

In addition, the application process for X-Tenda Coat warranties has changed as detailed below.

X-Tenda Coat Limited System Warranty:

1. Contractor or Independent Sales Representative submits application for warranty to coating@carlisleccm.com.
2. Versico reviews application.
3. Pre- and post-job inspections are required (\$500 combined charge). Coating may not be applied until a pre-inspection has been completed and approved. Additional inspections, if required, cost \$500 each.
4. Upon project completion, invoices for purchased material, daily quality control form(s), and original Job Approval Request – Copy A with the job completion date must be sent to Versico's Warranty Services department. A Warranty Coordinator will then schedule the final inspection.
5. If the final inspection is approved, paperwork will be submitted to the Warranty Coordinator for billing. If the final inspection is not approved, Versico will send the contractor a list of Repair for Warranty (RFW) items to be completed.
6. Once the inspection is approved and payment is received, Versico will provide the warranty to the contractor.

X-Tenda Coat Limited Material Warranty:

1. Contractor or Independent Sales Representative submits application for warranty to coating@carlisleccm.com.
2. Versico reviews application.
3. Once payment is received, Versico will provide the warranty to the contractor.

If you have any questions, or for more information, please contact your local Versico independent sales representative or distributor.

Kind Regards,



Earl Buzzard
Fleece Product Development Manager