

**Automated Warranty Emails  
February 20, 2015**

On February 19, 2015, Versico Roofing Systems introduced a new email reminder service for its approved contractors and independent sales representatives. Once a month, Versico will send email reminders regarding any outstanding Repair for Warranty (RFW) reports or warranties pending payment. This initiative, which is intended to make it easier for contractors to resolve these matters quickly and easily, is detailed below.

**Outstanding RFWs** – If more than 30 days have passed since an RFW was issued, Versico will send an email reminder to both the contractor and the sales representative. The email will contain a copy of the inspection report that can be signed upon completion of the repairs and submitted electronically for a quick resolution.

**Warranties pending payment** – Contractors and sales representatives will receive monthly reminders of warranties that are on hold pending payment. These emails, which will include the job name, job number, amount due, and “remit to” information, make it simple for contractors to submit payment and receive their warranty documents quickly.

Please ensure the following email addresses are unblocked so that the reminder emails will not go to spam folders:

[RepairForWarranty@CarlisleCCM.com](mailto:RepairForWarranty@CarlisleCCM.com)  
[TREXEMAIL@Versico.com](mailto:TREXEMAIL@Versico.com)

Please contact your local Versico representative with any questions or for further information.

Sincerely,



Misty Fritz  
Manager, Warranty Administration